**Glencoe Outdoor Centre**
**Cancellation policy for RYA Sail Cruising Training Courses**

Bookings are treated as confirmed upon receipt of a completed booking form and deposit.

Full payment of course fees is due according to the terms notified at the time of booking.

In the unlikely event that the Centre is forced to cancel a course (for example due to illness of the assigned instructor and failure to find a suitable replacement) we will provide the student with a choice of (a) alternative course dates and (b) immediate refund in full.

In the event of cancellation without reasonable cause by the student, fees paid are forfeited. However, if such cancellation is due to ill-health, a requirement to self-isolate, lock-down regulations or similar restrictions being in force at the time of the course, we will offer a choice of (a) alternative course dates and (b) immediate refund in full.

4th September 2020